



IT - Help Desk Support Officer

Nicosia

(Ref: IT/01/2023)

The successful candidate will act as a first level support specialist providing front-line IT support and project delivery to supplement the maintenance and development of the company's many varied IT systems.

Responsibilities:

- Provide first level support to end users
- Assist in the installation of equipment and software
- Monitor applications and infrastructure components
- Perform enhancements and upgrades
- Assist in the implementation of new systems and applications
- Assist in the implementation and operation of IT security processes and tools

Profile of the ideal candidate:

- University graduate in Computer Science/Engineering or a related field
- Up to 2 years of experience in a related role
- In depth understanding of a wide range of operating systems and security tools
- Energetic, positive and team player
- Self-driven, fast learner and willing to work in a fast-paced environment
- Ability to handle multiple tasks simultaneously and to work well under pressure
- Excellent customer service skills
- Fluent in Greek and English

Remuneration and benefits

An attractive remuneration package will be offered to successful candidates according to qualifications and experience.

The Abacus package includes a 13th salary, provident fund, medical cover, life insurance, casual Fridays (with afternoon off), free parking and extensive participation in quality internal and external training programs.

We would love to hear from you!

Interested individuals should submit their applications by email to: hr@abacus.com.cy by **Monday 15 May 2023**.

All applications will be treated in strict confidence.