

Support Engineer (German speaking)

Limassol

On behalf of our client, a software engineering company focusing in building software products for Industry leading service providers in Europe, we are looking to recruit a **German Speaking Support Engineer (CR/63)** to be part of one of the top truly Cloud Native/Agile transformed teams. The German Speaking (Native level), Support Engineer will work in the Site Reliability Engineering Team.

The role entails the following responsibilities:

- Be part of a product team
- Perform full analysis to determine the root cause of bugs, failures and discrepancies
- Evaluate and communicate the test results, success criteria and test coverage
- Conduct production and test environments health monitoring
- Monitor production systems and provide control and alert mechanisms
- Test usability and user experience (UX)
- Support in system integration and installation of test systems
- Propose Agile test methods within the best practises (including Infosec) into our development processes
- Provide 1st and 2nd level of support and bug fixing as member of the Site Reliability team
- Obtain and report quality metrics and KPIs

The successful candidate should meet the following requirements:

- University Degree in Computer Science, Informatics, Information Technology or equivalent
- **Fluency in German language – Native Speaking only**
- Fluency in English language in essential
- Experience within a B2B SaaS multi-tenant platform
- Best practises in QA and infosec awareness
- Highest level of quality awareness and solid knowledge regarding test procedures in the software development process
- Experience with cloud (Azure)
- Excellent communication skills
- Strong team player and eagerness to learn
- Proactive with a “Can do” attitude
- Ability to work remotely and flexibility in travelling abroad as and when required

Compensation & Benefits:

- An attractive remuneration package (salary and benefits) will be offered based on qualifications and experience



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If you are an individual who likes challenge and meet the above requirements, submit your CV in strict confidence by using the link:

<https://mycounsellor.zohorecruit.eu/jobs/Careers>

Deadline for applications: 20 October 2021

Only successful candidates will be contacted